

You must register any claim within 30 days of completion of your travel. Please supply original documents of the evidence you intend to rely on for your claim, and send by registered post to ensure delivery.

Claimant Details		Claim Reference <i>(if known)</i>	
Title <i>(Mr / Mrs etc)</i>	First Name	Surname	Date of Birth
			/ /
Nationality		Occupation	
Home Address		Home Phone	
		Work Phone	
State	Postcode	Mobile	
		Email	

Policy Details			
Policy Number	Date Issued	Number of Travellers	
	/ /		
Independent Travel Arrangements: Yes <input type="checkbox"/> No <input type="checkbox"/>		<i>If no, provide the following*:</i>	
*Travel Agent and Branch		*Tour Operator	
Date of Booking	Departure Date	Return Date	Total Days
/ /	/ /	/ /	
Country	Resort / Town		

I DECLARE THAT:

- ▶ I will use my best endeavours and render all reasonable assistance and co-operation to Auto & General Insurance Company Limited in the assessment of my claim;
- ▶ The information supplied by me is true and correct and I have not withheld any information likely to affect the assessment of my claim;
- ▶ I understand that the claim may be denied if the information supplied is untrue, or I have not revealed all relevant facts;
- ▶ I understand that by investigating my claim or by accepting proofs of my claim, Auto & General Insurance Company Limited has made no acceptance of liability, nor waived any of its rights in defence of any claim arising under the policy;
- ▶ A photocopy of this Authorisation shall be considered as effective and valid as the original and I specifically authorise its use as such

I appoint Auto & General Insurance Company Limited to do everything necessary or expedient to:

- ▶ give effect to the transactions contemplated by the authorisations described; and
- ▶ execute and deliver any other documents or do any other acts referred to in the transactions described.

I authorise any person, corporation, institution, private or government organisation, whether named by me or not, to provide such information as Auto & General Insurance

Company Limited in its absolute discretion considers relevant for its assessment of initial or ongoing benefits or my claim including, without limitation:

- ▶ all medical, surgical or other information concerning myself, my medical history, any treatment received by me and any medication taken or prescribed for me (at any time);
- ▶ my Health Insurance claims history, including Medicare;
- ▶ any information in relation to my assets, liabilities, earnings, salary or wages (at any time);
- ▶ any information from third persons who may have information relevant to my eligibility to receive benefit, or my entitlement to receive an ongoing benefit

Privacy Statement

The personal and sensitive information collected in this form, and other information you or third parties provide in connection with this claim will be held, used and disclosed by us to process this claim, compile and analyse data, and resolve claim disputes.

We may have to disclose your personal and other information to third parties who assist us in assessing and processing this claim, including other insurers, health providers, investigators, our specialist advisors, service providers, or as required by law. Your personal information may also be disclosed to third parties in the countries and regions nominated under your policy, or any other regions where you may require assistance. For further information please see our privacy policy or email us at travelhelp@budgetdirect.com.au.

If you wish to give authority for another person to act on your behalf in respect to this claim you must complete the following details (otherwise we will not be able to give any information about your claim to any other person).

I / We, authorise (Name)

of (Address) Postcode

Phone Mobile Date of Birth / /

I have read and fully understand the declarations above (ALL persons claiming must sign)

		/ /	/ /
Claimant's Name	Signature	Date of Birth	Date
		/ /	/ /
Claimant's Name	Signature	Date of Birth	Date
		/ /	/ /

Rental Details

Rental company name

Address

Phone

Rental car make (e.g Ford) Model (e.g Falcon)

Rental start date / / Rental return date / /

Is your rental vehicle in the list of excluded vehicles (see point number 2 in the General Exclusions of Section H): If yes, unfortunately you can not make a claim under Section H. If no, please proceed Yes No

Drivers Licence Number State of issue Expiry / /

Class (e.g car, truck) Any restrictions

Details of Incident

Enclosed Documents Checklist - SEND ORIGINAL DOCUMENTS BUT KEEP COPIES FOR YOUR RECORDS

- Original Rental Agreement
- Original Receipts and accounts for all expenses incurred
- Original bills and invoices
- Details of any other insurance
- Copy of your driver's licence

Bank Details

Should Auto & General Insurance Company Limited need to reimburse you we require your bank details.

Name of Account Holder

BSB Account Number

GST (for domestic policy claims only)

Are you registered for GST and did you claim a GST input tax credit on your premium? Yes No If yes, what is your input tax credit entitlement percentage: (i.e. a full entitlement is 100%)