



Had an accident?

Not to worry, all you need to know is at hand...

At Budget Direct we understand that accidents happen and sometimes insurance can be confusing!

To help minimise the stress and confusion, we have created a step by step guide to help you lodge your claim after an accident.

Remember to keep this important information handy in your glovebox.

Just another way that Budget Direct is Simply Smarter.

Just need a quick windscreen repair?

Simply call our claims department on **1300 139 591**.

Once the claim is lodged over the phone, one of our friendly operators will transfer you to our partner windscreen suppliers. **It's as simple as that!**

My Policy Number:

Registration:

Your Claim Number:

Has anybody been injured?

If so, call emergency services straight away on **000**

How to lodge a claim

Step 1. Make sure you exchange details with the other driver/s involved.

This includes obtaining: Name, Contact Number, Address, Registration, Licence Number, Insurance Provider Details.

If possible take photos of the other driver's and your own vehicle damage.

Step 2. Call the Budget Direct claims line on **1300 139 591** either from the accident scene or when you get home.

Give an accurate description of the time, location and circumstances regarding the accident.

Step 3. Our consultants will help you get back on the road sooner. If your car is not drivable we will assist in arranging a tow.

Step 4. You may be asked to pay an excess or provide some more information like your driving history. We will let you know when you lodge your claim. You can email the requested information to us at **motorclaims@agjc.com.au**

Other Driver's/Witness Details

Name:

Contact Number:

Address:

Registration:

Licence Number:

Make/model/colour of the vehicle:

Insurance Provider Details:

Name:

Contact Number:

Address:

Registration:

Licence Number:

Make/model/colour of the vehicle:

Insurance Provider Details: